

THE LINENHALL MEDICAL PRACTICE

ORDERING & COLLECTION OF REPEAT PRESCRIPTIONS

Following guidance received from the Health & Social Care Board we are making changes to the system for ordering and collecting repeat prescriptions. These changes will come into effect on Monday 1st September 2014. From this date chemists will NOT be able to order your repeat prescription for you.

Repeat prescription are medicines that you have been taking on a regular basis for a long term health condition and the dose has remained steady.

All patients who receive items on a repeat prescription must order them directly (a family member or carer can also order on your behalf). This can be done:

When we are open

- Face to face at the reception desk
- Phoning the Practice – please avoid calling 8.30-9.00am when patients are ringing for urgent appointments.

24 hours a day, 7 days a week, 52 weeks a year

- On the repeat prescribing line (028 9267 4424)
- Online via the Practice website (www.thewalespractice.co.uk)

You will be asked if you wish to nominate **ONE** chemist to collect your prescriptions from the Practice. You will then be able to collect the medication from the chemist directly.

We appreciate that a small number of patients for medical or social reasons require the assistance of a chemist in ordering their medication and this will be agreed between the patient, Doctor and chemist.

If you wish to use this service, then please complete the consent form below.

If you change your mind or wish to change the chemist you use at a later date then you must notify the surgery.

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If you **ALWAYS** want your repeat prescriptions to be collected by the same chemist each time you order, then complete your details below and return to the surgery.

Name:		Date of Birth:
Address:		
Name of Chemist:		
Patient Signature:		Date: