

THE HILL MEDICAL GROUP

ORDERING & COLLECTION OF REPEAT PRESCRIPTIONS

Repeat prescriptions are medicines that you have been taking on a regular basis for a long term health condition and the dose has remained steady. All patients who receive items on a repeat prescription must order them directly (a family member or carer can also order on your behalf). This can be done:

When we are open

- Face to face at the Reception desk
- Phoning the Practice (028 90618211) 9.00am -5.00pm

24 hours a day, 7 days a week, 52 weeks a year

- Online via the Patient Online Services (you must register to use this service)

If you would like a nominated chemist collect your prescriptions, then please complete the consent form below. The pharmacy names will be added to your clinical record **and all future ordered prescriptions will be left for collection by them.** You then collect the medication from the chemist directly.

If you wish to collect your prescription from the surgery you will need to specify this when ordering.

PLEASE NOTE NOT ALL PHARMACIES CALL DAILY TO COLLECT PRESCRIPTIONS

We appreciate that a small number of patients for medical or social reasons require the assistance of a chemist in ordering their medication and this will be agreed between the patient, doctor and chemist.

If you change your mind or wish to change the chemist you use at a later date, then you must notify the surgery.

PLEASE TEAR OFF THIS TOP SECTION AND KEEP FOR YOUR INFORMATION

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If you always want your repeat prescriptions to be collected by the same chemist each time you order, then complete your details below and return to the surgery.

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|--------------------------|--|-----------------------|
| Name: | | Date of Birth: |
| Address: | | Mobile Number* |
| Name of Chemist: | | |
| Patient Signature | | Date: |

*Do you consent to receiving text messages from the practice YES/ NO (please circle)