

DR PALMER'S PRACTICE
ORDERING AND COLLECTING

Following guidance received from the Health and Social Care Board we are making changes to the system for the ordering for repeat prescriptions. These changes will come into effect on Mon 3rd April 2017. From this date chemists will NOT be able to order your repeat prescriptions for you.

Repeat prescriptions are medicines that you have been taking on a regular basis for a long-term health condition and the dose has remained steady;

All patients who receive items on a repeat prescription must order them directly (family member or carer can also order on your behalf). This can be done:

When we are open

: Face to face at reception desk

: Phoning the Practice - Please avoid calling 8.30-9.00am when patients are ringing for urgent appointments.

24 hours a day, 7 days a week, 52 weeks a year

: On the repeat prescribing (028) 92603123

: On line via the practice website

You will be asked if you wish to nominate ONE chemist to collect your prescriptions from the practice. You will then be able to collect the medication from the chemist directly.

We appreciate that a small number of patient for social or medical reasons require the assistance of a chemist in ordering their medication and this will be agreed between the patient, the Doctor and the chemist.

If you wish to use this service, the please complete the consent form below.

If you change your mind or wish to change the chemist you use at a later date then you must contact the surgery.

Dr Palmer's Surgery

If you ALWAYS want your repeat prescription to be collected by the same chemist each time you order, then complete your details below and return to the surgery.

This new system will start on Monday 3rd April 2017. Up to this date the system is unchanged.

NAME	D.O.B
ADDRESS	
NAME OF CHEMIST	
PATIENT SIGNATURE	
DATE	